

## **Trevyr Barn**

### **Booking terms and conditions**

#### **Prices and availability**

Prices on our website are subject to change without notice but we will honour prices agreed at the time deposits are paid.

Additionally, while the chart on the web-site gives an indication of availability, it may not always be totally up to date. Please email or telephone to confirm availability.

#### **Booking and payment**

We ask for a deposit of 25% to secure your booking, with the balance due 6 weeks before the start of your holiday. The full amount is payable immediately on booking for all bookings made less than 6 weeks prior to the date of arrival.

The deposit is refundable in case of cancellation up to 6 weeks before the start of your holiday. Thereafter, all amounts are refundable only if we are able to re-let the barn. For that reason we recommend that you take out holiday insurance.

We accept payment in sterling by cheque or electronic funds transfer. Any bank or currency charges are payable by you.

Once we have received your booking deposit we will write to confirm your booking. Please do not be concerned if our website still shows your holiday period as available; we are a family business running a manual system and do not always keep the website fully up to date. Your personal correspondence with us is proof of your booking.

The balance is payable in full six weeks prior to your scheduled arrival date. The full amount is payable immediately on booking for all bookings made less than six weeks prior to the date of arrival. While we endeavour to send out a reminder that the balance is due, we cannot guarantee to do so, so please ensure you note the due date since it is your responsibility to ensure that we receive payment on time. Failure to pay on time may result in cancellation of your holiday, although we will try to make contact if we have not heard from you by the due date.

#### **Items included in price**

The rental price includes holiday rental of Trevyr Barn for the agreed dates, electricity, central heating, bed linen, towels and a basket of logs for the log burner. Additional logs are your responsibility.

#### **Arrival/Departure**

Trevyr Barn is available for occupation from 3pm on the first day of your booking and must be vacated by 10am on the last day to enable us to prepare the property for our next guests. We can sometimes accommodate earlier check in or later check out, depending on bookings either side of your holiday. Please contact us close to the time of your holiday to see if this can be arranged.

It would be helpful if you could contact us a few days before your holiday with an approximate arrival time so that we can arrange for you to pick up the keys if we are not able to welcome you.

Guests are responsible for leaving Trevyr Barn in good order and in a clean and tidy condition. We reserve the right to make an additional cleaning charge if it is not left in such a condition.

## **Trevyr Barn**

### **Booking terms and conditions**

#### **Damage and breakages**

We understand that accidents happen, but reserve the right to ask you to pay for any damage, breakages or loss incurred during your occupation of Trevyr Barn (reasonable wear and tear excepted). We ask you to inform us of any damage or breakages so that we can arrange for repair/replacement. We carry a stock of matching crockery and glassware and these can usually be replaced with a minimum of fuss (and, for minor breakages, without charge).

#### **Maximum occupation**

The maximum number of occupants at Trevyr Barn is 7. No more than 7 people may occupy the property unless by prior written arrangement by us.

Where a small party discount has been applied to the rental price, then in the event that additional people stay at Trevyr Barn the full amount of the discount will be payable before departure.

The supervision of children, babies, and any adults requiring care remains your responsibility at all times.

#### **Pets**

We are unable to accept pets (other than service dogs) because of livestock on neighbouring fields.

*Last updated: 24<sup>th</sup> December 2010*